

Refurbishment Appeal – Landing Page FAQs

Why do you need a refurbishment?

Over the last 20 years, a lot has changed in paediatric palliative care. There's been some incredible medical advancements made and some life-limited children are living for longer, thanks to developments in medicine and equipment. While our amazing care team has adapted to all these developments, our hospice is in need of major refurbishment in order to meet the care standards upheld by our team.

What does the £1.5 million cover?

The £1.5 million covers the two phases of the refurbishment and the running costs incurred by the new equipment and facilities. Phase 1 involves the refurbishment of crucial areas like our care wing, family bedrooms and social areas whilst Phase 2 will involve the refurbishment of additional areas like bathrooms, therapy rooms and our teenager space.

What will happen to the families using the hospice?

The hospice will remain open through the work to ensure that families are still able to access our care and support. Whilst work is taking place, we will be running on a limited occupancy. Families will be limited to one short care break during this period to ensure we can still offer end of life care and emergency stays.

How long will the Fit for Future appeal last?

The Fit for Future refurbishment appeal is intended to last for six months, beginning in November 2019 and aiming to finish in April 2020, ahead of the refurbishment completion date of July 2020. However we can extend the appeal if we have not reached target by this point.

What if there are delays?

There is a clear project programme that should ensure the first phase of the refurbishment is completed in July 2020. However if the project is delayed then, we are still able to run our services on a limited occupancy to continue providing care to those who need us.

What happens if you don't reach the £1.5 million target?

If we aren't able to reach our target, we'll review our plans and assess. We do have contingency plans and funds in place to help us reach target if required and we can extend our appeal if necessary.

How can I help support the Fit for Future appeal?

There are lots of ways you can help support our appeal and help our hospice get fit for the future:

- You can help by making a gift yourself and this can be a one-off gift or a regular donation. We accept gifts online, by BACS, cheque or a cash donation at any one of our 26 shops.

- Help us spread the word! By talking about the Fit for Future appeal and the refurbishment through your network, or sharing the appeal with your social media network, you'd be really helping us extend our voice and reach more supporters who can help us hit our target!
- There are lots of ways you can fundraise for us: to find out more please visit our five ways to help fundraise page!

| If you would like to get in touch to talk about any of these ideas or your own idea, please contact the Fundraising Team by emailing us or calling 02320 532 199.