

How to give items and change more lives

- 1 Find the types of items you'd like to donate in the list below.
- 2 Read our guidance about the types of items we can and can't accept, and the ones we can recycle to raise funds.
- 3 Read and follow our pre-donate top tips. This will help us process and sell your items quicker, saving us valuable time and money.
- 4 Find your nearest Tŷ Hafan shop and its opening times using our search tool. We have 18 shops across Wales.
- 5 Give your local Tŷ Hafan shop a ring to check if it's currently receiving donations. We have limited space in our shops, which means we sometimes have to stop accepting items for a short period.
- 6 Visit your local Tŷ Hafan shop, meet our lovely staff and volunteers and drop off your items.
- 7 If you're a UK taxpayer, don't forget you can use Gift Aid to boost the value of your donation by a huge 25%. Sign up online now, ask about Gift Aid in your local Tŷ Hafan shop or show your Gift Aid donor card if you're already signed up.
- 8 Sit back and feel proud that you've done something wonderful to support children with life-shortening conditions and protect our planet.



The good, the bad and the recyclable

Clothes, shoes, bags and linen

Items we love

- Clothing, shoes and bags, especially those made by well-known and quality brands
- Clean and complete linen

Pre-donate top tips

- Please take clothes off hangers because we steam iron all clothing and put them on our own hangers
- Check and empty the pockets of clothes and handbags

Items we can't sell but can recycle to raise funds

- Fake or counterfeit clothing
- Clothes with damaged zips, missing buttons or fastenings
- Clothes that have minor stains or damage
- Clean socks and underwear
- Clothes, shoes or bags that are too worn to sell

Pre-donate top tips

- Separate items for recycling from items we can sell
- Put your recycling items into a separate bag and label the bag 'For recycling'

Items we can't accept

- Heavily soiled or damaged clothing
- Wet clothing
- Duvets and pillows
- Fur or ivory



Furniture

Items we love

- Sofas and armchairs
- Wardrobes
- Welsh dressers
- Sideboards
- Chests of drawers
- Bedside cabinets
- Coffee tables
- Bookcases

Take a look at our [Arrange a collection](#) page for information on how to donate furniture to Tŷ Hafan.

Media

Items we love

- CDs and DVDs that are not scratched and have complete and undamaged cases



Pre-donate top tip

- Check all discs are present and not scratched, and the right disc is in the right box

Items we can't accept

- CDs and DVDs that are copies or came free with a newspaper or magazine

Toys and games

Items we love

- Clean, complete and undamaged toys
- Complete board games and jigsaws

Pre-donate top tip

- All soft toys must have the pictured quality mark on them - if it doesn't, it will cost us money to dispose of

Items we can't accept

- Incomplete, damaged or broken toys - these also cost us money to dispose of

Electrical items

Items we love

- Clean electrical items
- The right chargers and leads fitted with a modern plug

Pre-donate top tip

- Do your best to include instructions for the items you're donating



Items we can't accept

- Light fittings
- Large white goods such as washing machines, fridges and dishwashers

Books

Items we love

- Fiction, non-fiction and children's books in clean and good condition with no missing pages
- Audiobooks and large print books

Items we can't sell but can recycle to raise funds

- Damaged books

Pre-donate top tip

- Separate books for recycling from books we can sell
- Put your recycling books into a separate bag and label the bag 'For recycling'

Items we can't accept

- Magazines

Bric-a-brac

Items we love

- Undamaged, clean and complete kitchenware, household items, ornaments and pictures
- Complete crockery or glassware sets



Pre-donate top tips

- Place bric-a-brac and bulky items in boxes to make sorting safer and easier for our volunteers
- Wash or clean bric-a-brac items before you donate them
- Wrap fragile items in bubble wrap or newspaper to avoid breakages

Items we can't accept

- Single glasses or pieces of crockery
- Children's car seats
- Alcohol or food products
- Hot water bottles
- Cigarettes or tobacco products
- Fireworks
- Solvents or lighter fuel
- Knives or razors
- Fur or ivory
- Safety equipment, e.g. helmets or swimming aids