

Tŷ Hafan Return Policy

Any item bought from Tŷ Hafan via our online/e-Bay shop can be returned within 14 days of purchase for a full refund. Please note that the following conditions apply:

- You must notify us of your wish to return the product within 14 days of receiving it
- The item must be returned to us within 14 days of you telling us that you wish to return it
- The item must be returned in the same condition as it was received
- The refund will be made within 14 days of us receiving the item back, using the same method of payment as the purchase
- Postage costs, including return postage, will not be refunded unless the item is deemed faulty

This policy is in addition to your statutory rights