How to give items and change more lives

- Find the types of items you'd like to donate in the list below.
- Read our guidance about the types of items we can and can't accept, and the ones we can recycle to raise funds.
- Read and follow our pre-donate top tips. This will help us process and sell your items quicker, saving us valuable time and money.
- Find your nearest Tŷ Hafan shop and its opening times using our search tool. We have 18 shops across Wales.
- Give your local Tŷ Hafan shop a ring to check if it's currently receiving donations. We have limited space in our shops, which means we sometimes have to stop accepting items for a short period.

- Nisit your local Tŷ Hafan shop, meet our lovely staff and volunteers and drop off your items.
- If you're a UK taxpayer, don't forget you can use Gift Aid to boost the value of your donation by a huge 25%. Sign up online now, ask about Gift Aid in your local Tŷ Hafan shop or show your Gift Aid donor card if you're already signed up.
- Sit back and feel proud that you've done something wonderful to support children with life-shortening conditions and protect our planet.

The good, the bad and the recyclable

Clothes, shoes, bags and linen

Items we love

- Clothing, shoes and bags, especially those made by well-known and quality brands
- Clean and complete linen

Pre-donate top tips

- Please take clothes off hangers because we steam iron all clothing and put them on our own hangers
- Check and empty the pockets of clothes and handbags

Items we can't sell but can recycle to raise funds

- Fake or counterfeit clothing
- Clothes with damaged zips, missing buttons or fastenings
- Clothes that have minor stains or damage
- Clean socks and underwear
- Clothes, shoes or bags that are too worn to sell

Pre-donate top tips

- Separate items for recycling from items we can sell
- Put your recycling items into a separate bag and label the bag 'For recycling'

Items we can't accept X



- Heavily soiled or damaged clothing
- Wet clothing
- Duvets and pillows
- Fur or ivory

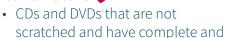


Furniture

Unfortunately we are unable to collect or accept large furniture items. Please contact your local shop to enquire about donating smaller furniture items.

Media

Items we love





Pre-donate top tip

undamaged cases

• Check all discs are present and not scratched, and the right disc is in the right box

Items we can't accept X

• CDs and DVDs that are copies or came free with a newspaper or magazine

Toys and games

Items we love



Items we can't accept X



Electrical items

Items we love



- Clean electrical items
- The right chargers and leads fitted with a modern plug

Pre-donate top tip

• Do your best to include instructions for the items you're donating



Items we can't accept X

- Light fittings
- · Large white goods such as washing machines, fridges and dishwashers

Books

Items we love



Audiobooks and large print books

Items we can't sell but can recycle to raise funds

Damaged books

Pre-donate top tip

- Separate books for recycling from books we can sell
- Put your recycling books into a separate bag and label the bag 'For recycling'

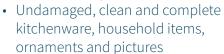
Items we can't accept 🗶



Bric-a-brac

Items we love







Pre-donate top tips

- Place bric-a-brac and bulky items in boxes to make sorting safer and easier for our volunteers
- Wash or clean bric-a-brac items before you donate them
- Wrap fragile items in bubble wrap or newspaper to avoid breakages

Items we can't accept X



- Single glasses or pieces of crockery
- Children's car seats
- Alcohol or food products
- Hot water bottles
- Cigarettes or tobacco products
- Fireworks
- Solvents or lighter fuel
- Knives or razors
- Fur or ivory
- · Safety equipment, e.g. helmets or swimming aids

