

How to give items and change more lives

- 1 Find the types of items you'd like to donate in the list below.
- 2 Read our guidance about the types of items we can and can't accept, and the ones we can recycle to raise funds.
- 3 Read and follow our pre-donate top tips. This will help us process and sell your items quicker, saving us valuable time and money.
- 4 Find your nearest Tŷ Hafan shop and its opening times using our search tool. We have 17 shops across Wales.
- 5 Give your local Tŷ Hafan shop a ring to check if it's currently receiving donations. We have limited space in our shops, which means we sometimes have to stop accepting items for a short period.
- 6 Visit your local Tŷ Hafan shop, meet our lovely staff and volunteers and drop off your items.
- 7 If you're a UK taxpayer, don't forget you can use Gift Aid to boost the value of your donation by a huge 25%. Sign up online now, ask about Gift Aid in your local Tŷ Hafan shop or show your Gift Aid donor card if you're already signed up.
- 8 Sit back and feel proud that you've done something wonderful to support children with life-shortening conditions and protect our planet.



The good, the bad and the recyclable

Clothes, shoes, bags and linen

Items we love

- Clothing, shoes and bags, especially those made by well-known and quality brands
- Clean and complete linen

Pre-donate top tips

- Please take clothes off hangers because we steam iron all clothing and put them on our own hangers
- Check and empty the pockets of clothes and handbags

Items we can't sell but can recycle to raise funds

- Fake or counterfeit clothing
- Clothes with damaged zips, missing buttons or fastenings
- Clothes that have minor stains or damage
- Clean socks and underwear
- Clothes, shoes or bags that are too worn to sell

Pre-donate top tips

- Separate items for recycling from items we can sell
- Put your recycling items into a separate bag and label the bag 'For recycling'

Items we can't accept

- Heavily soiled or damaged clothing
- Wet clothing
- Duvets and pillows
- Fur or ivory



Furniture

Unfortunately we are unable to collect or accept large furniture items. Please contact your local shop to enquire about donating smaller furniture items.

Media

Items we love

- CDs and DVDs that are not scratched and have complete and undamaged cases



Pre-donate top tip

- Check all discs are present and not scratched, and the right disc is in the right box

Items we can't accept

- CDs and DVDs that are copies or came free with a newspaper or magazine
- VHS and cassette tapes as we cannot recycle them

Toys and games

Items we love

- Clean, complete and undamaged toys
- Complete board games and jigsaws

Pre-donate top tip

- All soft toys must have the pictured quality mark on them -if it doesn't, it will cost us money to dispose of



Items we can't accept

- Incomplete, damaged or broken toys - these also cost us money to dispose of

Electrical items

Items we love

- Clean electrical items
- The right chargers and leads fitted with a modern plug

Pre-donate top tip

- Do your best to include instructions for the items you're donating



Items we can't accept

- Light fittings
- Large white goods such as washing machines, fridges and dishwashers

Books

Items we love

- Fiction, non-fiction and children's books in clean and good condition with no missing pages
- Audiobooks and large print books

Items we can't sell but can recycle to raise funds

- Damaged books

Pre-donate top tip

- Separate books for recycling from books we can sell
- Put your recycling books into a separate bag and label the bag 'For recycling'

Items we can't accept

- Magazines

Bric-a-brac

Items we love

- Undamaged, clean and complete kitchenware, household items, ornaments and pictures
- Complete crockery or glassware sets



Pre-donate top tips

- Place bric-a-brac and bulky items in boxes to make sorting safer and easier for our volunteers
- Wash or clean bric-a-brac items before you donate them
- Wrap fragile items in bubble wrap or newspaper to avoid breakages

Items we can't accept

- Single glasses or pieces of crockery
- Children's car seats
- Alcohol or food products
- Hot water bottles
- Cigarettes or tobacco products
- Fireworks
- Solvents or lighter fuel
- Knives or razors
- Fur or ivory
- Safety equipment, e.g. helmets or swimming aids